Key for flow shapes on page 2 Awaiting Send audit files Compile Audit Teap **Root Cause** to CDM for Response Results into databas discrepancy codes nalysis Proces From CDM Merge data with B2 Yes No Merge data Yes **Audit Team** with B2 Error? **CDM Error?** No SeaLog research audit team errors w/ audit team Yes **Audit Team** Error? No **Process Submit remaining** CDM and Document findings and Awaiting Document ISEA record errors to **ISEA** Response remaining CDM Responses Responses ISEA via phone cal From ISE Responses in databas and email templat Merge data Did we resolve ISEA with B2 nd CDM Responses No Research unresolved Research unresolved Research unresolved records at NSA using records at ILO using records at ILO using phone call and email template phone call and email template phone call and email template Awaiting Response

